# PILENERGI &





# ABOUT PM ENERGI A/S



#### WHO IS PM ENERGI A/S?

PM ENERGI is Denmark's leading supplier of generator- and emergency power systems as well as Riello UPS systems. We also offer solutions from Rehlko and FPT. We supply both standard systems and special-designed solutions within emergency power.

PM ENERGI is a nationwide company with more than 100+ employees. Our main office is in Brønderslev and we have a fully staffed department in Hedehusene on Sjælland.

PM ENERGI offers a 24-hour hotline, which is your guarantee that the emergency power is always operational and able to provide the necessary backup. In case of emergency, we have more than 20,000 item numbers in stock and we can procure non-stocked spare parts at short notice.





# PRODUCT RANGE

At PM ENERGI, we have four different product categories that you can read more about below. All of our systems are built with recognized components that meet the strictest requirements for quality and reliability for emergency power. Our project department has extensive experience with designing complex controls for any solution. If you have questions regarding products, services or anything else, you are welcome to contact one our employees. (See contactinformation on the next page)

## Service and spare parts

In addition to our various products, we also provide service on all types of emergency power, including generators and UPS. Spare parts can be provided at short notice from our well-stocked warehouse.

Our service concept is based on recommendations from manufacturers and many years of technical knowledge. Preventive maintenance, inspection and testing of systems are all essential to achieving a high level of operational reliability. We adapt all our service agreements to meet the current needs of our customers.



## Generator sets / Emergency power systems

8kVA - 3500 kVA

We have a strong program in generator- and emergency power systems. We offer a wide selection of standard- and special-designed solutions, built in accordance with the customer's needs.

All systems can be delivered as either stationary or mobile units - and with noise reduction, if desired.



# **UPS-systems**

No-Break, 0,4 kVA - 800 kVA

We are a registered dealer of Riello UPS in Denmark, Iceland, the Faroe Islands and Greenland. We offer European-produced UPS-systems of the highest quality. Our product range includes all types of UPS- systems - with or without transformers, battery banks, supercaps and much more.



# Transportable generators, welding systems and pumps

1kVA - 20 kVA

We offer everything in generator sets, welding systems and pumps for work and hobby use. Characteristics of the product range are functionality, flexibility and well-thoughtout design. The system can be delivered as open, noise-reduced and mobile units.





# **CONTACT INFORMATION**

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## **GENERATOR SETS**

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#### **UPS-SYSTEMS**

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# SERVICE, OPERATION & MAINTENANCE

## The importance of service

We provide service for all types of emergency power, including both generator systems and UPS-systems. Our service concept is based on manufacturer's recommendations and many years of technical knowledge. Preventive maintenance, inspection and testing are essential to achieving a high level of operational reliability. We adapt all our service agreements to meet the current needs of the individual customer.

#### In-depth reports are part of the inspection

Detailed reports and tests are part of each inspection with full documentation of the operating history. In the event of sudden damage to a component, documentation for operation and maintenance is required for payment in an ensurance claim. Whether it is a generator- or UPS-systems, we can meet any need for documentation.

#### Original spare parts are used as standard for all products

We have a large stock of spare parts and the necessary equipment for testing and repairs. We have a number of well-equipped service vehicles and several transportable units for testing where parallel operation with the grid is not possible. We have everything in special tools and measuring equipment. Equipment that is calibrated continuously, so that the validity of our measurements is always fully documented.

#### Nationwide 24-hour hotline

In case of emergency, we are ready to move 24 hours a day - all days of the year. This allows troubleshooting and repairs to be initiated quickly and efficiently. Our main suppliers are available around the clock which means that we can minimize downtime on critical equipment.

#### Always nearby

Our professionally competent technicians are continuously trained through extensive training programs at our main suppliers Rehlko and RIELLO UPS.

We prioritize relevant educational background and experience when we recruit for the service department. Whatever problem arises, our employees have the skills to solve it.





# **SERVICE AGREEMENT**

## The service agreement is your security

With a service agreement from PM ENERGI, we guarantee optimal operational reliability of the complete UPS or generator installation. A service agreement typically includes an annual inspection with focus on maintenance according to the regulations from the specific supplier of the engine, generator or UPS-system. The agreement is adapted to the customer's wishes in regard to service visits.

#### We make sure:

- That all refrigerants and lubricants live up to the standards.
- · Replacement of starter and backup batteries at recommended intervals
- Performing tests on the components, in order to ensure a good operating routine in the event of something unexpected happening.

We only use original spare parts and components with guaranteed fast delivery.

#### Why a service agreement?

A service agreement is not only a guarantee in relation to the operational reliability of the generator installation. It is also an extra insurance when it comes to unforseen and critical situations.

In the event of sudden damage to a component, operations and maintenance documentation is a requirement for the payment of any ensurance claims

We do troubleshooting and analysis of data as part of our inspection and provide detailed reports after the visit.





# SERVICE OF GENERATOR SYSTEMS

#### Nationwide service

We take pride in offering good service. For this to be possible, we have a competent and well-trained team, who creates the foundation for our service organization. We provide service on all types of generator sets, emergency power systems and RIELLO UPS systems.

#### Where is our service used?

We specialize in repair and preventive maintenance of generator sets. Most of these are on standby, where secure supply is an absolute necessity to for example hospitals, hospices, nursing homes, pharmaceutical-and food industry, banks, data centers, telecommunications and communications industry etc. We have been in the industry for more than 80 years, and have built up a solid knowledge of all types of systems and controls available on the market. In addition, we support all types of generator controls and control systems.

We work on the basis of manufacturer's recommendations and provide full documentation in the form of detailed reports and test forms. In the event of sudden damange to a component, operation and maintenance documentation is a requirement for the payment of any ensurance claim.

Our service is nationwide and performed by highly qualified professionals with many years of experience with repairs and maintenance. Our service vehicles are equipped with the necessary special tools, PCs, measuring and testing equipment. In addition, we have a large stock of spareparts, so that we are able to maintain a high level of service in the event of sudden need.





# SERVICE OF UPS-SYSTEMS

## **Expertise**

We do complete service inspections on UPS-systems from our italian supplier RIELLO. We stock spareparts for all our UPS-systems. We are able to obtain spareparts from day to day directly from the supplier.

All of our UPS-technicians are continuously trained at RIELLO in Italy. This ensures that they are always up to date with the latest information about service and repairs.

## Quick help

We can offer a service agreement that suits your specific needs, whether it is for inspection during or outside normal working hours. The agreement may be with or without parts and may also include replacing batteries. We always adapt the service agreement to suit your requirements for safety and finances

In the event of a breakdown we can send a trained UPS-service technician within few hours because of our 24-hour hotline. This applies all hours of the day, all days a week. Because of this, troubleshooting and repair can be started immediately, so that downtime is as short as possible.

After each service visit, a service report is prepared so that you can document the preventive maintenance.

